



## Integration Services

Save Time

Reduce Expenditures

Minimize Risk

Implementing a new network or changing an existing network requires a significant amount of planning, coordination, and technical expertise. The **Integration Services offered by VITAL Network Services®** ease the hassles associated with complex network implementations by providing everything businesses need to ensure success - including the peace of mind that comes with being supported by a knowledgeable and experienced group of network professionals.

*“With nationwide reach, VITAL delivers professional support for implementations in a single location as well as projects spanning multiple locations and cities.”*

### Comprehensive Services, Nationwide Support

Available individually or as a turn-key solution, VITAL’s portfolio of Integration Services incorporates everything you need for a well-planned implementation, including Site Surveys, Staging and Onsite Installation Services. VITAL’s nationwide network of onsite field engineers, multi-vendor expertise, and industry-standard implementation and project coordination processes minimize the risks associated with complex implementations and free internal staff to support strategic business initiatives. Table 1 provides an overview of the services offered as part of VITAL’s portfolio of Integration Services.

Table 1. VITAL’s Integration Services

Site Surveys	Staging	Onsite Installation
A physical inspection and assessment of the customer’s site(s) to ensure the environment is properly prepared for the installation	Centralized pre-configuration & testing of equipment prior to its delivery to the customer’s site(s) in order to minimize risk and decrease installation time	Physical installation, turn-up and testing of network equipment at the customer’s site(s)



## Saving Customers Time & Money - Without Cutting Corners

Whether you're implementing a new network or changing an existing network, VITAL is an experienced support partner you can trust to complete the job correctly with minimal business disruption. VITAL's Integration Services team guides you through the entire process - from planning and coordination to the physical installation and verification - to ensure your implementation is completed on time and on budget. Throughout the process, skilled network technicians and engineers with experience installing a broad range of network equipment from leading technology manufacturers are focused on your project and apply their expertise to identify and avoid potential issues that could negatively impact your implementation. Before leaving the installation site, our Onsite Field Engineer verifies your new equipment is operational and functioning properly for peak operational performance.

### Ease the Hassles of Complex Network implementations with VITAL

- Performing a site survey ensures your sites are prepared and eliminates delays and "site not ready" fees
- Pre-staging equipment prior to installation reduces the risk and hassle of missing components, dead on arrival equipment and configuration conflicts
- Flexible hours of installation minimize disruption to your business and users
- Assignment of a Project Coordinator to each implementation project keeps the project on time and on budget
- Onsite field engineers with experience installing a variety of multi-vendor equipment become an extension of your team
- Ubiquitous nationwide onsite coverage eliminates expensive travel or zone charges
- Systematic, industry-standard approach to staging and installing network devices reduces the time spent on onsite

By applying the proper planning, expertise, and processes to your network implementation, VITAL portfolio of Integration Services can save you time and money without sacrificing quality.

### Why VITAL?

VITAL delivers significant value throughout the implementation process. VITAL's staff of skilled network technicians successfully complete thousands of complex network implementations per year. As a result, our technicians are familiar with common installation issues, know how to identify potential issues that will affect an installation, and are experts at coordinating large, multi-site installations. VITAL's customers benefit from the logistical and technical expertise gained through our vast experience. Additionally, VITAL's ubiquitous field presence offers customers nationwide onsite reach without zone charges or travel expenses.



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